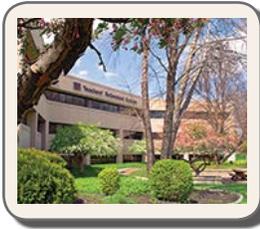




Comprehensive Annual Financial Report

for the fiscal years ended June 30, 2013 and June 30, 2012



Preface

This report was prepared by the TRS Accounting, Investments, Research, and Communications Departments.

Redesigned site

The design of the fiscal year 2013 *Comprehensive Annual Financial Report* mirrors the format and look of the System's website, which was redesigned in 2012-2013 to make it more inviting and easier for members and the public to use.

Since the site was launched in 1996, it has steadily grown in importance. In the last year, roughly 1.1 million people visited the TRS website, a volume that easily surpasses any other communication method. The TRS website contains the analyses of legislative issues, procedures to be followed by members and school districts, and interactive tools that help members make important retirement decisions.

In less than 20 years, the website has grown to become a vital tool in the lasting relationships TRS has with its members and their families.

 <http://trs.illinois.gov>
Teachers' Retirement System of the State of Illinois

Member Account Access | TRS Business | News Room | Publications | Contact Us | Go

ABOUT TRS
EMPLOYERS
MEMBERS

Welcome to the New TRS Website!
TRS has redesigned and improved its website to make it easier to find the online resources you need. Just select from "Members," "Employers," "About TRS" or a navigation button to find information about benefits, forms, publications, employer responsibilities, investments, legislation and news about TRS. Click here for press release.

Fall Member Meetings
Regional meetings for Tier I members explain the TRS retirement process and member benefits. Click here for meeting dates and locations.
Overhauling the Illinois Pension Code
A General Assembly committee continues to work on legislation to secure the long-term financial security of TRS. This legislation may include changes to benefits and stronger guarantees of future state funding for TRS. This committee was formed after lawmakers failed to reach agreement on a bill during the 2013 spring session.

Home
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(800) 877-7896 | (866) 326-0087 for the hearing impaired
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Teachers' Retirement System of the State of Illinois
a component unit of the State of Illinois

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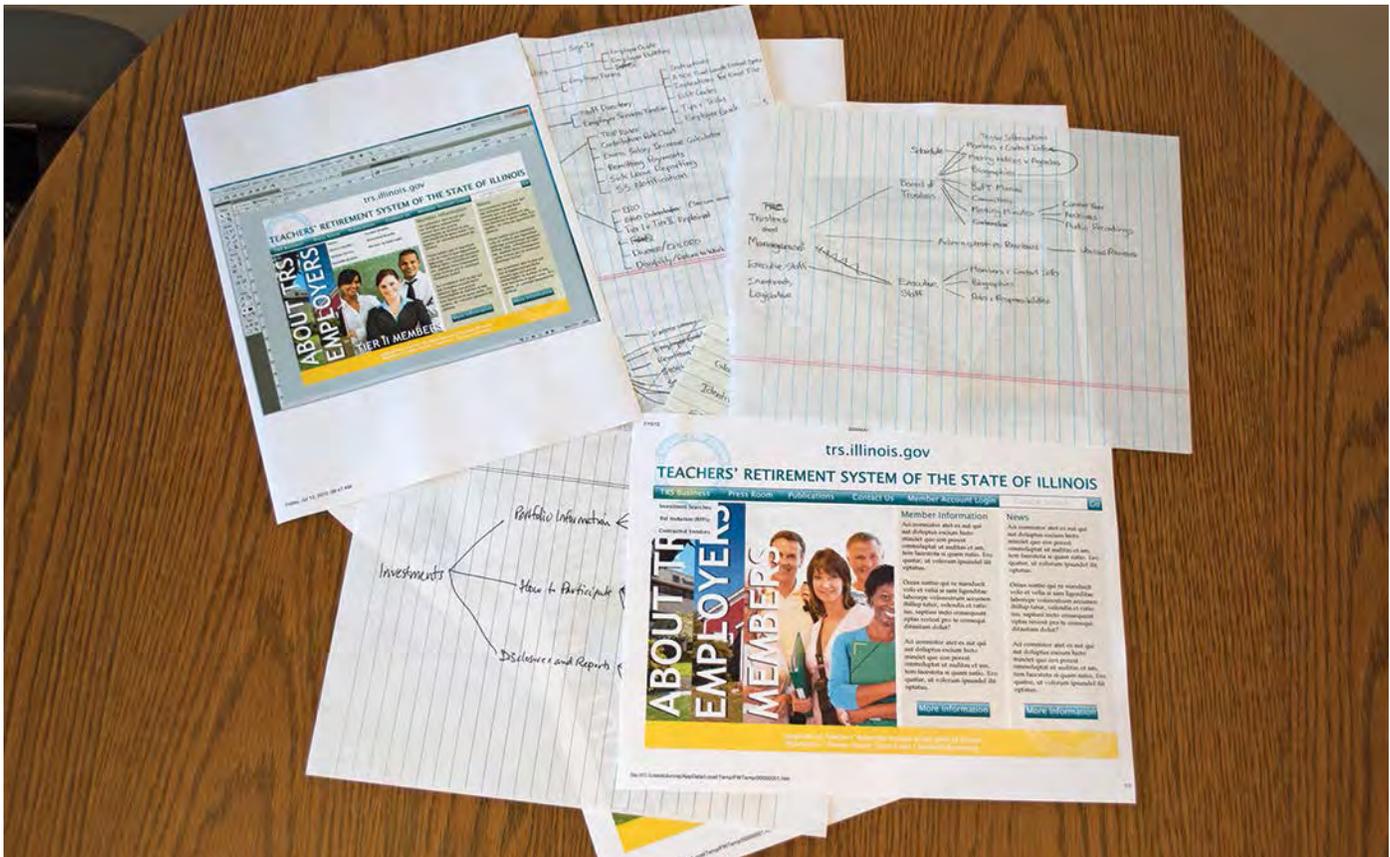
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TRS Website Development

The TRS website went online in 1996. It was redesigned in 1998, 2002, 2006, and 2013. The 2013 design was planned by the Communications Department with input from department managers on content and navigation. The foundation of the design was simple. Visitors should be able to find information online in only a few clicks and duplication of information was avoided.



Member Feedback

In June 2013, various members in the Springfield office agreed to test our new website before it was launched and provide feedback. Here are some of their comments:

- “I like that there is easy access and drop downs to more specific information.”
- “I like the easy navigation. It’s easy to navigate and understand.”
- “I like the quick movement.”
- “I like that the site is user-friendly, organized and non-cluttered.”

We also learned that members go to our site most commonly for the *Member Guides*, retirement planning, legislation topics, contact information and forms. The members were asked to locate specific subjects, forms and publications, which most completed quite easily. This exercise helped us gauge whether the design was logical and organized for members to find information on the first try